

Bynx 12.14 Released Accident Management Re-engineered, Continuation of Maintenance Enhancements and Improved WLTP Data Access

Friday 5th March, 2021: Global provider of vehicle fleet, leasing and mobility management platform Bynx today announced the release of its latest software version Bynx 12.14. Highlights of the release include: a completely re-engineered accident management module, simplified access to emissions data and the inclusion of more user guides within Bynx itself.

The release also includes continuous functionality enhancements to its maintenance module, and improved reporting through the lifecycle of a vehicle, contract or reservation, which together provide the following benefits:

- Better control over fuel card transactions.
- **Bynx** has further enhanced its WLTP API in preparation for the latest price and specification updates from the leading suppliers.
- Improvements to contract management to further distinguish between B2C, B2B and international customers.

New Re-Engineered Accident Management

No matter how careful drivers and fleet personnel are, accidents happen. Where vehicles are involved, it's a likely occurrence, and the way in which accidents are managed can make a difference to customer relationships, vehicle downtime, asset optimisation and departmental productivity.

The re-engineering of the Accident Management module within **Bynx 12.14** has been completely reimagined to a user 'task' based platform, ensuring each step in the process is controlled from initial driver accident notification capture and FNOL, through to repair completion.

In line with rest of **Bynx'** fully integrated solution, Accident Management enables the proactive management of the whole process, including App based driver engagement with image and video damage capture. The module also includes a rules engine, which gives greater control over end-customer needs through simplified configuration, delivering efficiencies for all involved.

Maintenance Management

Bynx continues to deliver new functionality into its Maintenance Management module. As well as online end-customer repair authorisation and monitoring, the following functionality has also been added:

- Auto extension of service schedule when last event is done.
- Improved flow of price capturing when selecting services.
- Allowing correction of odometer errors when completing jobs.
- Additional data on customer approval reports.
- Increased use of images and video capture.



About Bynx

Bynx is a vehicle fleet, leasing and mobility management platform. Its solution modules deliver global software standards for the mobility sector, including vehicle leasing & finance, Fleet Management-as-a-Service (FMaaS), short-term rental, passenger transport services and Mobility-as-a-Service (MaaS) or Transport-as-a-Service (TaaS).

Bynx originated over 30 years ago and now manages upwards of one million vehicle assets globally. **Bynx** enables organisations to control and manage the complete lifecycle of their vehicle assets, engage with stakeholders online, and deliver products and services to all user types across multiple devices.

Based on open architecture and Oracle technology, the solution is scalable to suit any size operation, can be quickly and easily implemented and integrated with wider corporate management solutions.

Bynx is available on a multi-market, multi-currency and multi-language basis. Customer branded web portals can be created to add value for clients, dealers and brokers. **Bynx** (the company) also provides project management and managed infrastructure, outsourcing, training and broader fleet consultancy.